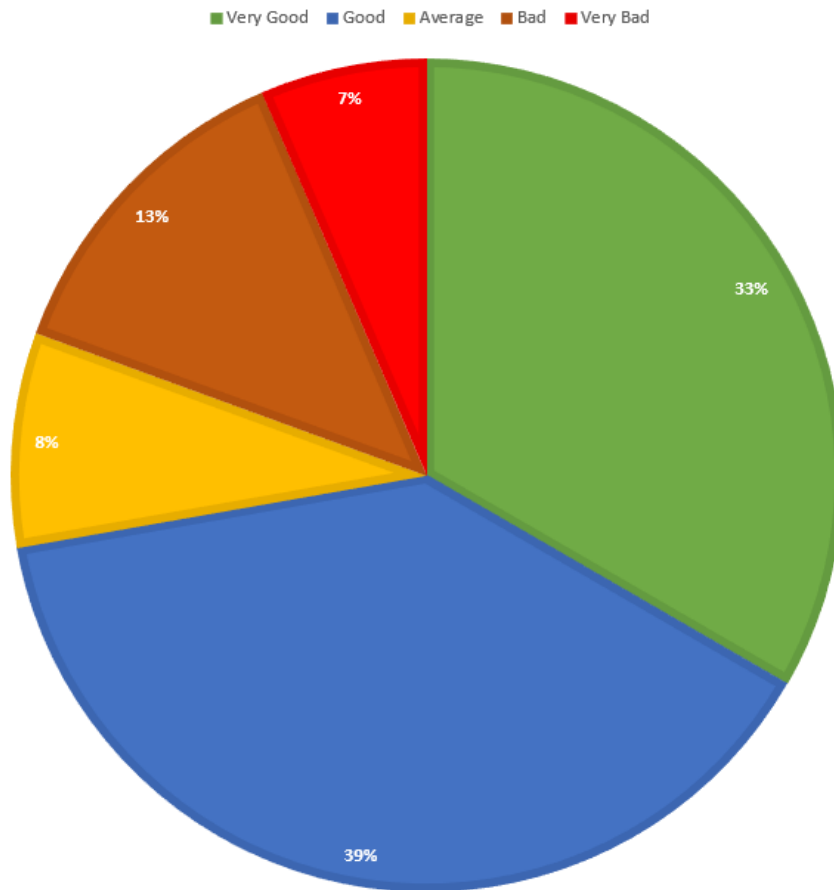
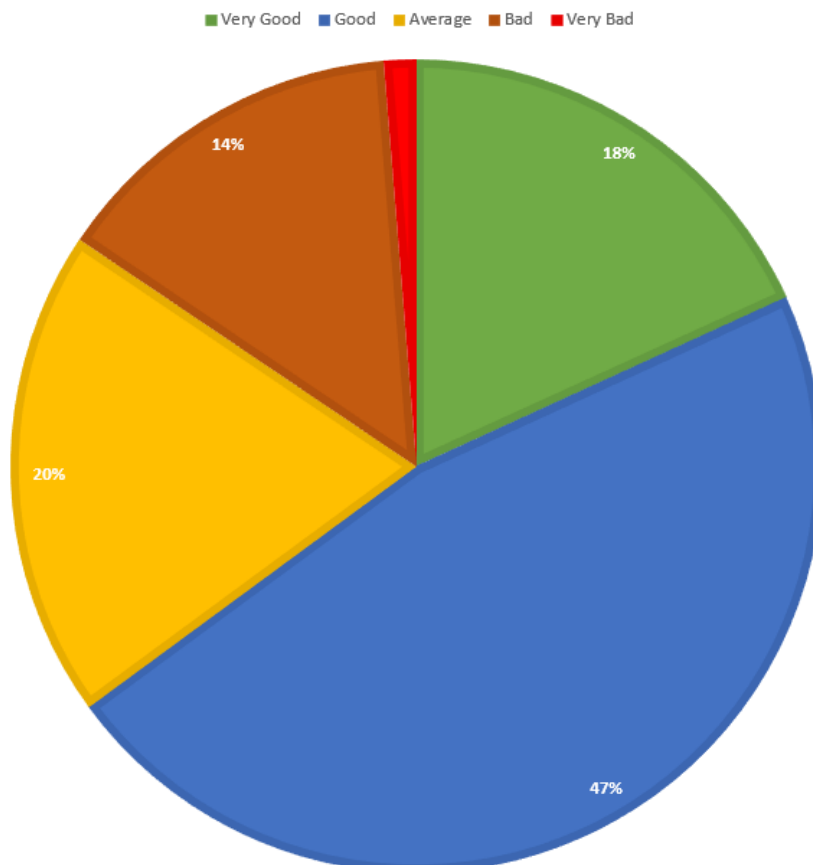


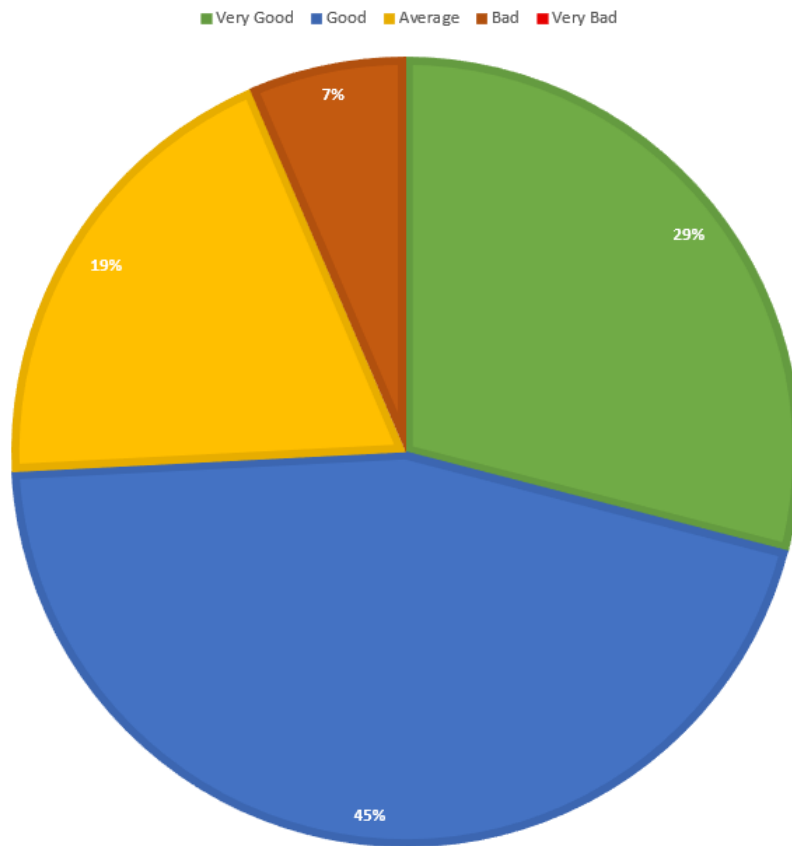
### RESPONSES TO STAFF AND STAFFING SECTION OF RESIDENTS SURVEY (Q1-Q6)



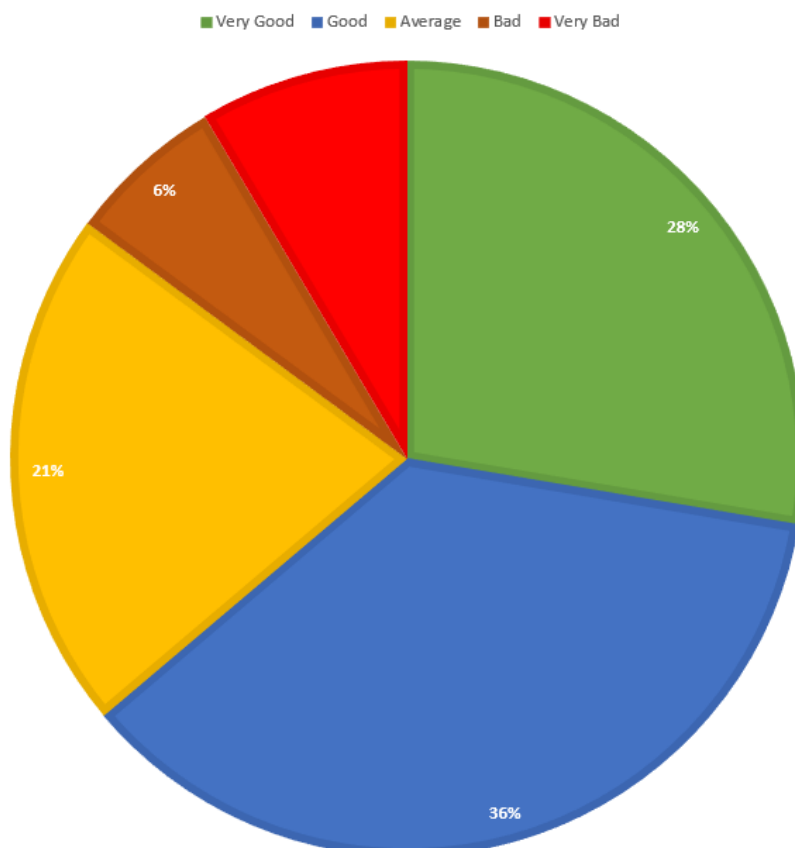
### RESPONSES TO FOOD AND CATERING SECTION OF RESIDENTS SURVEY (Q7-Q12)



**RESPONSES TO WASHING AND LAUNDRY SECTION OF RESIDENTS SURVEY  
(Q13-Q14)**

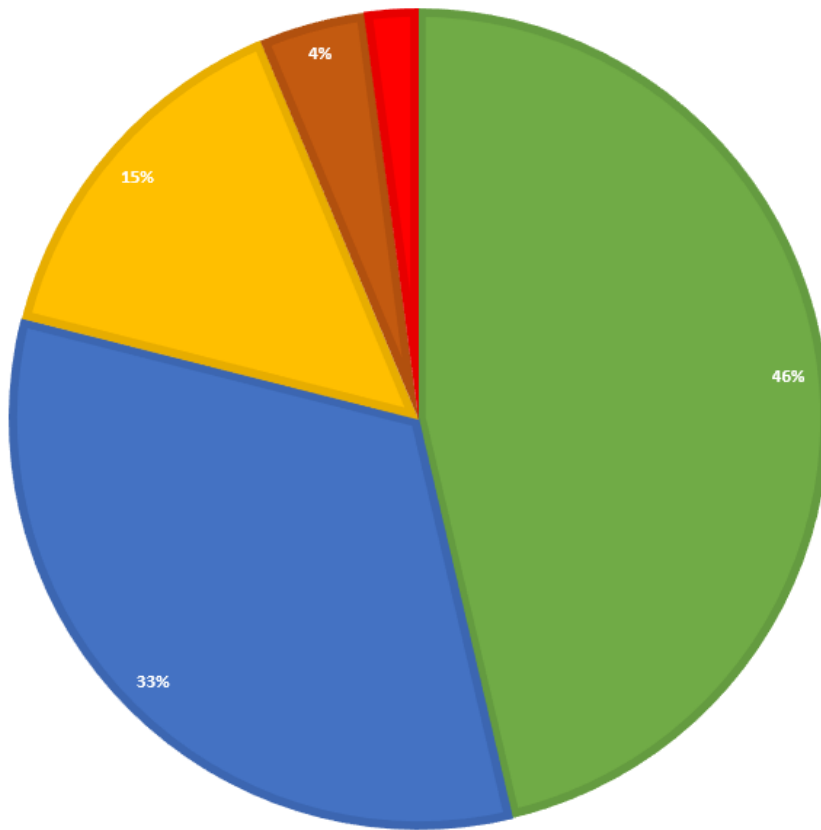


**RESPONSES TO SKILL BASED AND SOCIAL ACTIVITIES SECTION OF RESIDENTS SURVEY  
(Q15-Q17)**



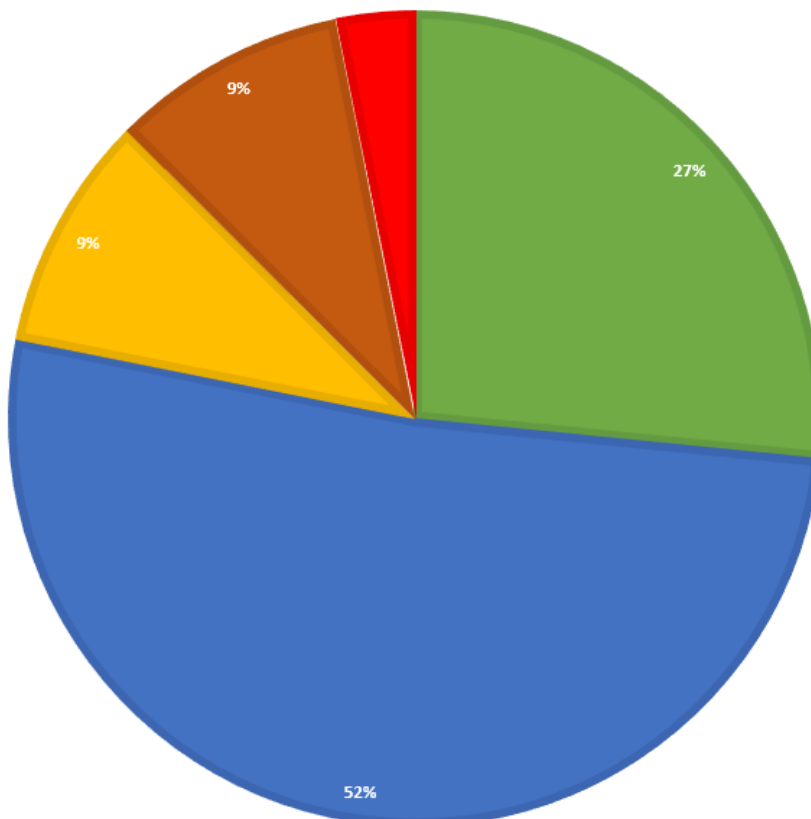
**RESPONSES TO ADL'S AND PERSONAL CARE SECTION OF RESIDENTS SURVEY  
(Q18-Q23)**

Very Good Good Average Bad Very Bad



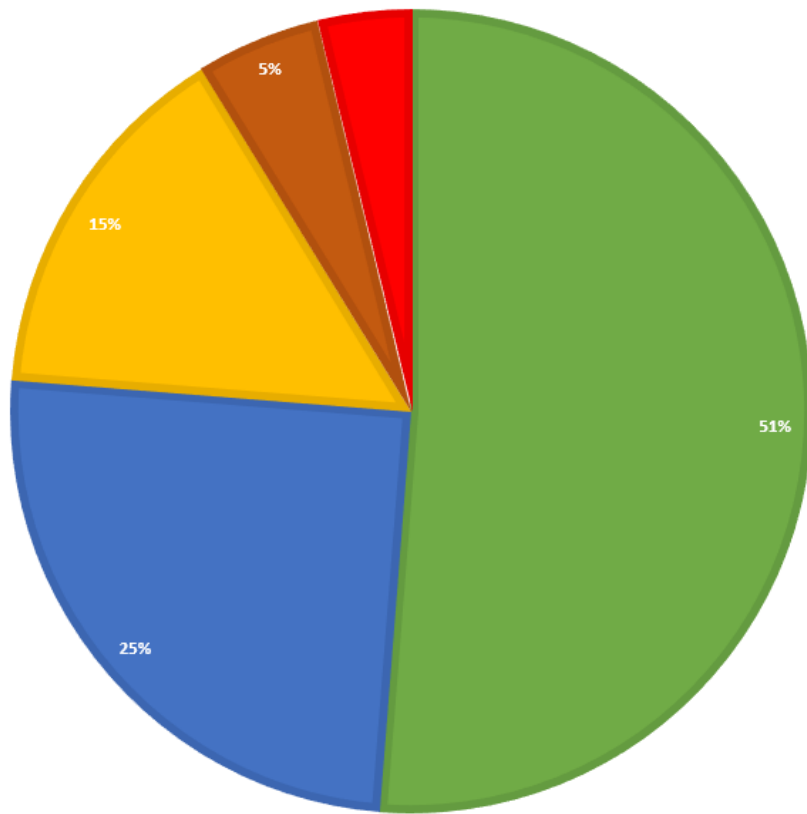
**RESPONSES TO PRIVACY, DIGNITY AND RESPECT SECTION OF RESIDENTS SURVEY  
(Q24-Q27)**

Very Good Good Average Bad Very Bad



### RESPONSES TO COMFORT AND ENVIRONMENT SECTION OF RESIDENTS SURVEY (Q28-Q32)

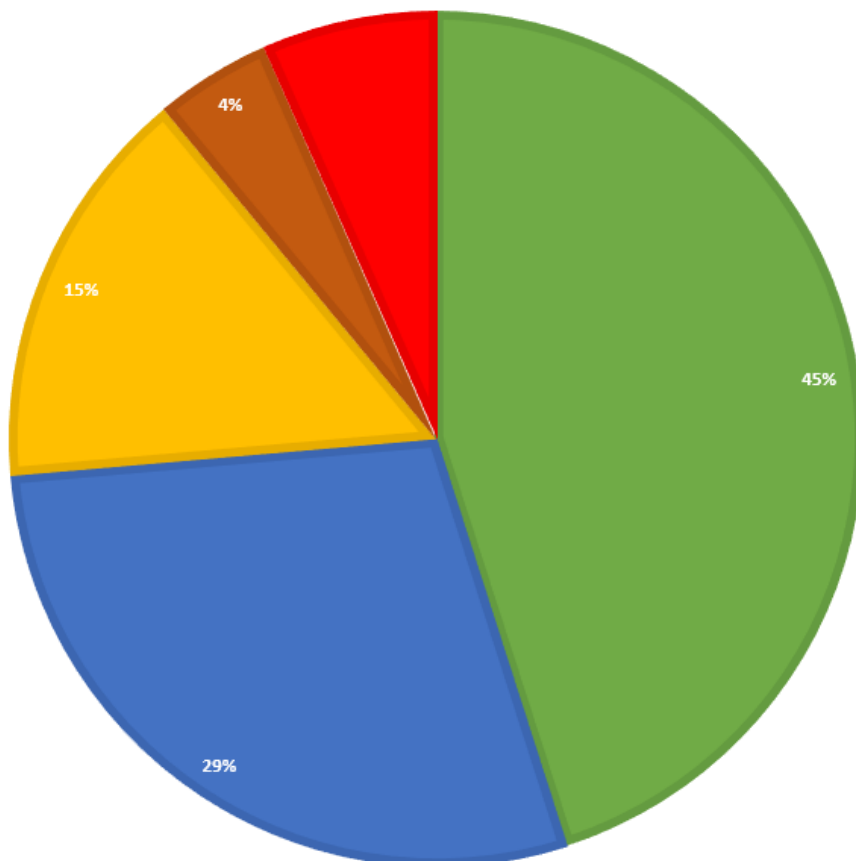
Very Good Good Average Bad Very Bad



### RESPONSES TO CARE, CHOICE AND INDEPENDENCE SECTION OF RESIDENTS SURVEY (Q33-Q38)

Chart Area

Very Good Good Average Bad Very Bad



RESPONSES TO SAFETY AND COMPLAINTS SECTION OF RESIDENTS SURVEY  
(Q39-Q43)

Very Good Good Average Bad Very Bad

